

# IT for Home & Business

## Managed Services

### Professional

Ideal for Small to Medium Business,  
Retired Living and Non-Profit

**\$44.99**

Monthly per User

### Enterprise

Ideal for Branch Offices, Regulated  
Industries and High Availability

**Tailored to  
your needs**

Devices Included per User

Ideal for customers with

Anti-virus

Microsoft 365 licensing and management

Backups for email and cloud storage

EDR Real-time Monitoring & Protection

Privacy VPN

1

1 to 200 Users



Additional

Additional



20% Discount

1

100+ Users



## Remote Support

Network-related issues

Priority (1 - 4 hour response\*)

Urgent (1 business day response)

Standard (2 business days response)

Support Hours (excluding holidays)

Windows and Mac Support

Microsoft Office Support

Application Installation problems

Annoying popups

Printer and peripheral setup

Game troubleshooting



Unmetered

Unmetered

Unmetered

Mon-Fri, 8am- 6pm



Unmetered

Unmetered

Unmetered

24/7/365



## Premium Business Services

Business app installation & management

Patch management

Configuration management

Active Monitoring & Response

Cybersecurity

General technology support

Technology Concierge

Microsoft 365 Licensing & Management

Server management & patching

Regulatory Compliance

VOIP

Business Continuity Planning

IT Documentation

Run Book

Virtualization

IT Vendor management

IT Services Contract Negotiating

Everything IT



\* Monthly recurring billing, annual commitment

**Start your Services Today !**

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